

Meet our world-class team of instructors



Rod Smith
Global Director of
Organizational Excellence

Working for The Duha Group for the last 36 years, Rod has held positions as Plant GM, Logistics, Manager and Operations Manager before becoming their current Global Director of Operations Excellence. A student of Continuous Improvement culture for over 16 years, he is a certified Master Black Belt in Organizational Continuous Improvement facilitation. Studying in Japan and other countries, Rod has been the driving force behind the Continuous Improvement transformation at the Duha Group and their eight factories around the world. In addition to his internal role, Rod has trained more than 4,000 practitioners from more than 100 companies operating in a variety of industries.



Fontana Coy
CI Transformation Coach

Fontana has been a member of the Duha Group for more than two years, working in Duha's Center of Excellence as a Continuous Improvement Transformation Coach. She holds a Bachelor of Commerce degree from the Asper School of Business (International Business and Logistics/Supply Chain) and a Business Administration Diploma from Red River College, and brings over 15 years' experience in customer service, distribution, marketing, and sales. Fontana is Black Belt certified in the Duha Operating Systems' Passport to World Excellence program. She has lead over 20 external companies on the start of their Continuous Improvement journey with Opportunity Identification Exercises (Value Stream Maps, SWOTs, Kaizens), as well as Visual Management Systems, Transformation Champion Programs and Standard Operating Procedures.



Mark Somogyi
CI Transformation Coach

Mark has spent the last ten years at Russel Metals as part of the leadership team implementing continuous improvement and health and safety initiatives. He has over 20 years of hands-on experience in manufacturing and specialized training in the TCCS Toyota Production System and the Canadian Manufacturers & Exporters continuous improvement program. With a diploma in Operations Management and certification in Life & Executive Coach Training, Mark has a strong passion for motivating, coaching and empowering leaders and individuals. He's successfully implemented continuous improvement cultures in two companies and his expertise is requested at many others. He's trained hundreds of workers in continuous improvement principles, including administration and production workers as well as people in the service and medical industries.



Develop the skills to help you take your career—and your organization—to the next level.

Lean Leadership Essentials Certificate

Your journey to becoming the kind of leader industry demands starts at MITT and our world-class team of instructors, led by Rod Smith, are your guides.

Rod and his expert co-instructors (Fontana Coy and Mark Somogyi) will provide leadership thinking strategies, tools, and practices you can use to unleash the power of personal development, and share how LEAN Manufacturing principles can help you guide transformation and continuous improvement in your workplace.

Throughout your training, you will have opportunities to practice your skills with your peers and receive feedback from them as well as your instructors. When applied effectively, your lean leadership skills will help you focus on what your customers want most from your organization: better value.

(Lean Leadership Essentials Certificate Program is endorsed by the MPIA and developed and delivered in partnership with the Duha Group.)



What you will learn

This program focuses on the essential lean leadership skills and knowledge that are critical for success in any workplace. Course topics include:

Communicating Effectively – Learn the verbal, non-verbal and active-listening skills necessary for giving clear direction, motivating others and providing constructive feedback.

The Learning Organization – Learn how to develop a workplace culture of inquisitiveness and learning, which is critical to improving the performance of you and your team.

LEAN Manufacturing – Produce more with less by viewing your workplace environment through the twin lenses of continuous learning and continuous improvement.

Fundamentals of Management – Gain expert managerial insights on planning, organizing, leading, staffing and directing in the workplace.

Organizational Behaviour – Understand organizational behaviour as systemic actions – and how to influence them.

Employee Relations – Expand your knowledge of the essential components and levers for positive employee relations that enhance performance and productivity.

Recruitment and Selection – Improve your skills and be given tools that can lead to attracting, evaluating and selecting the right employees for your team.

Training and Development – Learn to develop successful training roadmaps for employee development that align with individual and organizational goals.

Project Management – Learn how to implement strategic changes using strategies and processes that improve predictability, efficiency and effectiveness.

With the Lean Leadership Essentials Certificate you'll be better-equipped to:

Anticipate change and be ready to drive transformation.

Once you become a change leader, you will empower others to do the same.

Inspire and motivate.

When you unleash the power of continuous improvement in your workplace, you create a beacon for improved production, waste reduction, and talent retention, and inspire confidence in yourself, your team, and your peers.

Encourage learning across your organization.

By making learning an integral part of your corporate culture, your organization will constantly look for innovative ways to maintain and improve its competitive advantage.

Grow and nurture your network.

Good leaders get more done through influence rather than authority. And influence is critical to moving people and projects ahead thoughtfully, efficiently and effectively.

Lead by example.

Effective leaders talk the talk—then they walk the walk. Leading by example will make it easier for others to follow.



CLASS TIMES AND INFORMATION

Location	Room 222, 14 Fultz Blvd.	Start Date	November 14, 2017
Days & Times	*Tuesdays	End Date	June 26, 2018
Format	Classroom/Workplace Integrated Learning	Cost	Pilot year only – \$2,000.00 including taxes

* Classes will typically be held on Tuesdays between the hours of 8:30 a.m. to 4:30 p.m. The number of classes per month and in-class hours will be decided through group consensus.

As this is a pilot program, we have received “one time only” government support of two thirds of training costs. This support will not be available in future years so apply now!

To apply today, contact Barry Miller at MPIA: bmiller@mpia or call (204) 272-5022.